



Government of **Western Australia**
Department of **Health**

Memorandum of Understanding between the Department of Health and City of Kalgoorlie Boulder for Sewerage and Non-potable Water Services

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Modification / Approval History

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MEMORANDUM OF UNDERSTANDING

THIS MEMORANDUM is entered into on the () day of February 2021

BETWEEN THE LICENSEE City of Kalgoorlie Boulder ("*the Licensee*")
OF THE ONE PART

AND THE DEPARTMENT OF HEALTH ("*the Department*")
OF THE OTHER PART

CONTEXT

- A. The Licensee is a corporatised body that is constituted under the City of Kalgoorlie Boulder (ABN 63 711 737 609).
- B. The Licensee has been granted an operating licence by the Economic Regulation Authority, under the [Water Services Act 2012](#).
- C. The Licensee has the responsibility for providing a sewerage services (wastewater management) and non-potable water (recycled water) supply services in accordance with its Operating Licence (WL4).
- D. The Department of Health is, amongst its other functions, the regulatory agency for wastewater management and recycled water quality in Western Australia.
- E. The Department of Health has a role in providing advice to the Government of Western Australia on standards in relation to wastewater management and recycled water quality and associated risks to public health.
- F. The Department of Health and the Chief Health Officer have certain responsibilities in relation to the protection of public health under the [Public Health Act 2016](#) and the [Health \(Miscellaneous Provisions\) Act 1911](#) and other relevant legislation.
- G. Both parties have a general public health duty, under section 34 of the [Public Health Act 2016](#), to take all reasonable and practicable steps to prevent or minimise any harm to public health that might foreseeably result from anything done or omitted to be done by them.
- H. The [Guidelines for Sewerage Systems](#) published by the National Water Quality Management Strategy are available to help regulators and sewerage authorities establish measures to manage sewerage and protect public health
- I. The "[Australian Guidelines for Water Recycling: Managing Health and Environmental Risk \(Phase 1\)](#)", published by the National Health and Medical Research Council and Natural Resources Management Ministerial Council in 2006, provides an authoritative reference on what defines safe, good quality recycled water, how it can be achieved and how it can be assured.

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BINDING PROTOCOLS

Binding Protocol 1	Responsible Officers
Binding Protocol 2	Sewerage Services and Recycled Water Quality Risk Management Protocols
Binding Protocol 3	Exception Protocol

1.0 Foreword

1.1 Preface

This Memorandum of Understanding is designed to establish and maintain a strong co-operative relationship between the Licensee and the Department for managing sewerage services and recycled water quality supply and protecting public health.

The Memorandum operates within a licensing framework established by the Economic Regulation Authority in accordance with the [Water Services Act 2012](#). Obligations pertaining to this Memorandum are set out in the Operating Licence.

This Memorandum incorporates the 'Framework for Management of Recycled Water Quality' approach and the Guiding Principles set out in the "[Australian Guidelines for Water Recycling: Managing Health and Environmental Risk \(Phase 1\)](#)", and is designed to integrate all facets of the recycled water quality management and assurance system.

This Memorandum recognises the Department as the regulator of sewerage services and recycled water quality in Western Australia. Consequently, this Memorandum enables the Department to audit the Licensee's water quality, management and reporting systems to provide assurance of ongoing satisfactory performance.

Both the Department and the Licensee recognise that the risk management practices used to establish and maintain high levels of recycled water quality need to be open and transparent. Both organisations commit to ensure that performance will be reported in a timely manner and is open to public scrutiny.

Both parties are committed to implementing the:

[Australian Guidelines for Sewerage Systems](#)

[Australian Guidelines for Water Recycling: Managing Health and Environmental Risk \(Phase 1\)](#)"

The Memorandum does cover:

- i. Sewerage Services from collection to disposal/reuse of treated wastewater into the environment.
- ii. The area which this Memorandum operates is defined in Schedule 1 of WL4. The map shows the [operating area](#) the Licensee is authorised to provide Sewerage and Non-potable water supply services and is regulated by the Economic Regulation Authority.

For the avoidance of doubt, the Memorandum does not cover:

Water services, other than Sewerage Services and non-potable services, as defined in the *Water Services Act 2012* (WA), including water supply (potable), irrigation services and drainage services.

1.2 Design of the Memorandum

The Memorandum outlines the agreement for the:

- management of sewerage services and recycled water quality;
- audit of sewerage services and recycled water supply systems;
- publication and exchange of information and data; and
- managing events of public health significance.

In addition, this Memorandum incorporates and makes reference to:

- **Schedules** – documents prepared by the Department for general application in relation to the supply of sewerage services and recycled water in Western Australia, or documents listing relevant information about the Licensee's water supply systems that is not confidential in nature.
- **Binding Protocols** – documents prepared by both the Department and the Licensee for detailing protocols to be followed for prescribed events. These documents are not publicly available as they may contain operationally sensitive information.
- **Sewerage Services and Recycled Water Quality Risk Management Protocols** - documents prepared by the Licensee to facilitate the operational implementation of sewerage services and recycled water quality management procedures. These documents are not publicly available as they may contain operational specific details.

NB – blue colour coded text refers to embedded hyperlinks instead of footnotes.

2.0 Interpretation

Terms used in this Memorandum of Understanding:

Audit	an audit by the Department as described in Section 13 of this Memorandum.
Authority	Economic Regulation Authority, established by the Economic Regulation Authority Act 2003 .
Biosolids	has the same meaning as the WA guidelines for biosolids management - Sludge from a WWTP that has undergone further treatment to reduce disease causing pathogens and volatile organic matter significantly, resulting in a stabilised material suitable for beneficial use.
Chief Executive Officer	the person whose signature, name and title is recorded in section 18 of this Memorandum.
Chief Health Officer	the person whose signature, name and title is recorded in section 18 of this Memorandum. Also has the same meaning as in the Public Health Act 2016 .
Critical control points	a point, step or procedure at which control can be applied and which is essential to prevent or eliminate a hazard or reduce it to an acceptable level.
Department	Department of Health (Western Australia)
Events (or Notifiable events)	has the same meaning as in Binding Protocol 3 - Exception Protocol.
Guidelines	Australian Guidelines for Water Recycling: Managing Health and Environmental Risk (Phase 1) ” published by the Natural Resource Management Ministerial Council Environment Protection and Heritage Council Australian Health Ministers’ Conference in November 2006.
Guiding Principles	are the six principles set out in Box 1.1 of the Guidelines.

Hazard	a biological, chemical, physical or radiological agent that has the potential to cause harm.
Hazardous event	an incident or situation that can lead to the presence of a hazard.
Licensee	City of Kalgoorlie Boulder, a person with a water licence for sewerage and non-potable water supply operating in Western Australia under the Water Services Act 2012 .
Liquid waste facility	has the same meaning as the Environmental Protection Regulations 1987 - Wastewater Treatment Plant on which liquid waste produced on other premises (other than sewerage waste) is stored, reprocessed, treated, or discharged onto land.
Memorandum	Memorandum of Understanding (this document)
NATA	National Association of Testing Authorities, Australia, ACN 004 379 748
Operating Licence	a licence granted by the Authority for the purpose of Section 2.1 of the Water Services Act 2012 .
Recycled water	water generated from wastewater systems and treated to a standard that is appropriate for its intended use.
Residual Wastes	a product of the sewerage treatment process that does not have beneficial use.
Responsible Officer	for each party, the person whose name and title is recorded in Binding Protocol 1 – Responsible Officers of this Memorandum.
Risk management protocol	a document prepared by or on behalf of the Licensee to facilitate the operational management of sewerage services and recycled water quality practices and are intended as components of a sewerage services and recycled water quality risk management plan.

Schedule	the schedule or schedules which are appended to and form part of this Memorandum.
Sewage	has the same meaning as in the <i>Health (Miscellaneous Provision) Act 1911(WA)</i>
Sewerage Services	has the same meaning as in the Water Services Act 2012
Sewerage Services and Recycled Water Quality Policy	a document that expresses the Licensee's commitment to the management of sewerage services and recycled water quality that has been prepared in accordance with the principles and objectives of section 2.1.4 of the Guidelines.
Treated wastewater	known as effluent, is normally discharged to the environment after passing through a WWTP to reduce its nutrient, pathogen and bio-chemical load.
Wastewater overflow	is the overflow, discharge, or spillage of wastewater into/onto a water body, recreational waterway, land area, building etc, from a WWTP, sewer line, sewerage pump station, evaporation pond, sewage receptacle, or any other liquid waste transporting or receiving receptacle.
Wastewater Treatment Plant (WWTP)	a premise licenced pursuant to the <i>Environmental Protection Act 1983</i> . The WWTP provide Sewerage Services pursuant to the <i>Water Services Act 2012</i> (WL4).
Wastewater	has the same meaning as in the Water Services Act 2012 .
Water service	has the same meaning as in the Water Services Act 2012 .
Water supply (non-potable)	the same meaning as Recycled Water.

Other terms have the same meaning as in the Operating Licence for this Licensee, unless the context indicates otherwise.

3.0 Commitment to Sewerage Services and Recycled Water Quality

The Licensee and Department are committed to ensuring that sewerage services and recycled water supplied by the Licensee is safe. To facilitate this, both parties will:

3.1 Resource the Memorandum

The Licensee and Department shall provide adequate resources, where required, to meet their obligations under this Memorandum.

3.2 Identify responsible officers

Each party shall identify an officer from each organisation who is responsible for monitoring, facilitating and reporting to their relevant Chief Executive Officer in relation to this Memorandum. Binding Protocol 1 – Responsible Officers identifies the Responsible Officers for the Licensee and Department.

3.3 Develop and improve sewerage services and recycled water quality regulation

The Department and Licensee will work cooperatively to develop and improve health-based sewerage services and recycled water regulation in Western Australia.

3.4 Employee awareness and training

The Licensee shall ensure that employees and contractors involved in the treatment of sewerage services and recycled water for or on behalf of the Licensee are appropriately trained, experienced and competent.

3.5 References to Licensee includes to its staff and contractors

The Licensee shall ensure that staff, service providers or other contractors working for or under contract to the Licensee in relation to the provision of sewerage services and recycled water understand and comply with the obligations on the Licensee set out in this Memorandum and that service providers or other contractors are appropriately trained, experienced and competent.

3.6 Department and Licensee to set an implementation program

If the Licensee is not able to meet a particular obligation under this Memorandum at the time of signing the Memorandum, it undertakes to establish, in consultation with the Department, a timetable to do so that is satisfactory to the Department within six months of signing this Memorandum.

4.0 Management of Sewerage Services and Recycled Water Quality

The processes for managing risk in relation to sewerage services and recycled water quality are as follows:

4.1 Sewerage Services and Recycled Water Quality Policy

The Licensee has developed and published a [Water Utility Service Plan](#) (January 2019) that states the objectives, services, delivery and measures for Sewerage Services and Recycled Water Quality Policy prior to signing this Memorandum.

4.2 Sewerage services and recycled water quality requirements

The relevant sewerage services and recycled water quality requirements are set out in [Schedule 1 – Sewerage Services and Recycled Water Quality Requirements](#).

4.3 Variations to sewerage services and recycled water quality requirements

Subject to clause 4.7, The Department may vary the requirements set out in [Schedule 1 – Sewerage Services and Recycled Water Quality Requirements](#) in specific circumstances, provided the proposed variation does not compromise public health and the Department has given the Licensee adequate notice and reason. The Department may specify the period of time during which the variation is to apply. Variations are set out in [Schedule 2 – Variations](#).

4.4 Additional requirements

Subject to clause 4.7, The Department may, in consultation with the Licensee, set additional sewerage services and recycled water quality requirements for the Licensee to comply with, or make interpretations, where the Guidelines are considered by the Department to lack relevant specificity.

4.5 Exemption in certain circumstances

Subject to clause 4.7, The Department may, on request of the Licensee, grant exemptions from requirements set out in [Schedule 1 – Sewerage Services and Recycled Water Quality Requirements](#), provided the proposed exemption does not compromise public health. In granting an exemption, the Department may specify the period of time during which the exemption is to apply and any other interim conditions that may apply. The Department shall consult the Licensee and the Advisory Committee for the Purity of Water before taking such action. Exemptions are set out in [Schedule 3 – Exemptions](#).

4.6 Sewerage Services and Recycled Water Quality obligation

The Licensee shall ensure that all sewerage services and recycled water that it supplies to another person complies with the Department's requirements as set out in [Schedule 1 – Sewerage Services and Recycled Water Quality Requirements](#), or any variation granted under clause 4.3 or additional requirement set under clause 4.4, as the case may be, except in accordance with an exemption granted under clause 4.5.

4.7 Chief Health Officer approval to vary quality specifications

Variations, additional requirements or exemptions that are proposed under clauses 4.3, 4.4 or 4.5 have no effect until approved by the Chief Health Officer or delegate.

5.0 Supply of Sewerage Services and Recycled Water

5.1 Licensee to notify the Department

The Licensee shall notify the Department if the Licensee provides a water service that is not intended for sewerage services and recycled.

5.2 Licensee's obligations to manage risk in relation to recycled water

The Licensee shall develop and implement protocols to ensure that any recycled water supply cannot be confused with potable water or can contaminate potable water supply.

5.3 Services by Agreement

The Licensee shall, in any service by agreement arrangement that it enters with another person pertaining to the supply of recycled water, ensure that the service by agreement arrangement clearly identifies the intended end-use(s) of the recycled water to be supplied under that agreement.

6.0 Sewerage Services and Recycled Water Supplies

The Licensee shall develop, implement and maintain a risk management framework relevant to the supply of sewerage services and recycled water by the Licensee.

6.1 Sewerage services and recycled water quality risk management framework

In consultation with the Department, the Licensee shall develop, implement, maintain and review a sewerage services and recycled water quality risk management framework relevant to managing the quality and safety of sewerage services and recycled water in accordance with the Guidelines and the Guiding Principles.

6.2 Sewerage services and recycled water quality protocols are binding on the Licensee

Sewerage services and recycled water quality risk management protocols that have been endorsed by the Department are binding on the Licensee and, as the case may be, on the Department, as listed in Binding Protocol 2 – Sewerage Services and Recycled Water Quality Risk Management Protocols.

6.3 Department to advise Licensee of amendments

The Department shall promptly advise the Licensee of any amendments to the Departments' risk management protocols listed in Binding Protocol 2 – Sewerage services and recycled Water Quality Risk Management Protocols.

6.4 Licensee to manage and maintain barriers

The Licensee shall ensure that effective barriers are managed and maintained to prevent the potential transmission of harmful micro-organisms throughout the sewerage services and recycled water supply.

6.5 Licensee to manage from catchment to disposal/reuse

Risk management to cover entire catchment from wastewater collection, conveyance, pumping, treatment and disposal/reuse

The Licensee shall ensure that the sewerage services and recycled water quality risk management framework adequately considers any risks, hazards and hazardous events that may affect public health from wastewater catchment, conveyance, treatment and disposal/reuse service systems.

6.6 Water Quality Monitoring Plan

In consultation with the Department the Licensee shall develop, maintain and implement a quality water monitoring plan that includes a program for taking and analysing water samples.

6.7 Water analysis

The Licensee shall ensure that all microbiological, chemical or radiological water samples taken pursuant to this Memorandum are taken in accordance with the Department's protocol and submitted to an analytical laboratory that perform analyses that are accredited by the NATA and are analysed by that laboratory unless by other agreement with the Department.

7.0 Materials, Products and Chemicals

7.1 Trade Waste Permits

The Licensee shall ensure that business discharging trade waste to the sewerage system have a discharge permit and comply with any pre-treatment requirements. The Department may specify operational procedures to be followed to ensure that sewerage services and recycled water quality and safety is maintained.

7.2 Licensee may seek advice

The Licensee may seek advice from the Department with respect to the suitability of equipment; materials, chemicals and substances used in sewerage services and recycled water.

7.3 References to Licensee includes to its contractors

The Licensee shall ensure that contractors working for or under contract to the Licensee also comply with the obligations on the Licensee set out in section 7 of this Memorandum.

8.0 Data Exchange

8.1 Provision of Licensee water quality monitoring data

The Licensee shall submit an annual water quality report to the Department in relation to its water sampling program, water quality management and incident management, in a format agreed between the Department and the Licensee.

The Licensee shall also provide the Department with access to the full results of its water sampling program if and when required by the Department.

8.2 Provision of Department data

The Department shall provide the Licensee with reports and studies it undertakes which are relevant to those activities of the Licensee which impact on public health.

8.3 Special investigations

The Licensee shall provide the Department with copies of reports and studies undertaken by the Licensee which are relevant to public health.

8.4 Review meetings

The Licensee and Department agree to convene a Committee that meets quarterly to review and analyse sewerage services and recycled water quality data and issues relevant to the quality of sewerage services and recycled water

provided pursuant to this Memorandum and shall also agree on a meeting schedule and record keeping arrangements.

9.0 Events of Public Health Significance

9.1 Framework

The Licensee must notify the Department of events that may have a potential to affect public health in relation to sewerage services and recycled water that it supplies or may supply. The joint response to the event depends upon the nature of the event and the potential risk to public health.

There are four levels of response to events that affect the quality of sewerage services and recycled water:

- Activation of State Emergency Management Policies and Plans
- an extreme event with the potential to require State-wide/National resources.
- Activation of the Joint Agency Coordination Plan
– high level public health impact, immediate public notification may be required.
- Events Level 1
- medium level public health impact with potential to require public notification and activation of the Emergency Co-ordination Plan; and
- Events Level 2
– lower level public health impact requiring exception notification.

9.2 Notifiable events

Notifiable events and the corresponding response protocols are described in Binding Protocol 2 Sewerage Services and Recycled Water Quality Risk Management Protocol.

9.3 Licensee to report

The Licensee shall report to the Department any event within or likely to affect its own sewerage services, water supply services, schemes, or assets operated under contract which may have implications for public health in accordance with Binding Protocol 3 - Exception Protocol.

9.4 Department to respond

The Department shall provide a 24-hour point of contact for the reporting of any such events, in accordance with Binding Protocol 3 - Exception Protocol.

9.5 Maintenance of incident response plans

The Licensee and Department shall agree to jointly maintain and review incident response plans for the Licensee's sewerage services and recycled water distribution systems.

9.6 Incident response plan training and exercises

The Licensee and Department agree to jointly undertake reasonable levels of staff training for incident response plans and conduct when required joint exercises.

9.7 Memorandum does not diminish powers of Chief Health Officer

Both the Licensee and Department acknowledge that nothing in this Memorandum can diminish or modify any power or function of the Chief Health Officer under the [Public Health Act 2016](#) or the [Health \(Miscellaneous Provisions\) Act 1911](#).

10.0 Public Health Necessity

10.1 Determination of an Event as a Risk to Public Health

The Licensee may request the Chief Health Officer or delegate to determine whether an event constitutes a risk to public health.

10.2 Declaration of unfit for human habitation by the Chief Health Officer

The Chief Health Officer may by notice in writing declare that any house, or any specified part thereof, is unfit for human habitation due to Sewerage Services risk to public health and may specify the time the house shall be inhabited and the immediate preventative or remedial action to be taken.

10.3 Chief Health Officer to advise Licensee

On occasions where such power is exercised under clause 10.2, the Chief Health Officer shall advise the Licensee of the reasons for this declaration as soon as is reasonably possible. The Chief Health Officer shall rescind such declarations promptly when they are no longer necessary.

10.4 Communication protocols

The communication protocols outlined in Binding Protocol 3 - Exception Protocol for Events Level 1 shall be used.

11.0 Public Education and Information

11.1 Public education

The Department and Licensee may jointly develop public education programs relating to sewerage services and recycled water quality, recognising that the Licensee may have other obligations of this nature under its Operating Licence.

11.2 Licensee annual sewerage services and recycled water quality report

The Licensee shall prepare a report for the Department, in respect of each financial year, that lists sewerage services and recycled water quality testing conducted and their results in a format agreed to between the Department and the Licensee, as well as information demonstrating the Licensee's performance under this Memorandum.

11.3 Timing of annual sewerage services and recycled water quality report

The Department shall advise the Licensee of the date by which the Licensee must submit the annual sewerage services and recycled water quality report prepared under clause 11.2 to the Department for endorsement. The Department must ensure that the date so specified provides the Licensee with a reasonable amount of time in which to compile the report and is, in any event, not earlier than 30 September.

11.4 Licensee annual sewerage and recycled water quality reports to be made public

The Licensee shall publish its annual water quality report for the Department within ten days of the report being endorsed by the Department.

12.0 Emerging Issues

12.1 Monitoring and response

The Department and Licensee shall monitor and discuss emerging issues relevant to the quality of sewerage services and recycled water supplied by the Licensee that are not addressed by the Guidelines or otherwise by this Memorandum and that may be of public health significance.

13.0 Audits

13.1 Purpose of an audit

The purpose of an audit under this Memorandum is to determine whether the Licensee has, during the audit period, complied with the obligations imposed by this Memorandum.

13.2 Department may require audit

The Chief Health Officer may, by written notice given to the Licensee, require the Licensee to be audited in accordance with the purpose set out in clause 13.1 of this Memorandum in respect of a specified audit period by the completion date specified in the notice.

13.3 Audit timetable

The audit period and completion date shall be determined by the Department in consultation with the Licensee. The audit period will be no greater than five (5) years.

13.4 Audit may only be conducted by an approved person

The audit may only be conducted by suitably qualified and experienced persons approved by the Department as an auditor for this purpose.

13.5 Department to maintain a list of suitable auditors

The Department shall provide a list of no fewer than three auditors suitable for use by the Licensee in procurement of auditing services. The Department may, or on request of the Licensee shall, nominate an auditor for this purpose.

13.6 Audit report preparation

The Department shall ensure that, after conducting the audit, the auditor prepares an Audit Report that states the auditor's opinion on whether the Licensee complied with the obligations set out in this Memorandum. The Audit Report must, if applicable, include recommendations for improvements and any other information that substantiates the auditor's opinion.

13.7 Licensee to review draft of the audit report

The Department shall ensure that the Licensee has reasonable opportunity to review a draft of the Audit Report.

13.8 Audit report to the Licensee

The Department shall provide a copy of the Audit Report to the Licensee.

13.9 Audit outcome

The Department and Licensee shall agree to discuss the findings of the audit within one month of the Department providing the Audit Report to the Licensee and will agree on a plan of action in regard to any audit recommendations, including a timetable for completion.

13.10 Audit report to the Authority

The Licensee shall provide a copy of the Audit Report to the Authority within one month of receiving the audit report from the Department.

13.11 Audit report to be published

The Licensee shall publish a copy of the Audit Report on its web site within one month of provide a copy of the Audit Report to the to the Authority.

The Department may publish a copy of the Audit Report at any time after the Licensee has provided a copy of the Audit Report to the Authority.

13.12 Audit cost

The cost of the audit shall be borne by the Licensee.

14.0 Role of the Department

14.1 Role

The Department's roles are to:

- protect public health under the [Public Health Act 2016](#) and the [Health \(Miscellaneous Provisions\) Act 1911](#) and other relevant legislation;
- minimise human exposure to environmental health hazards that pose or have the potential to pose a health risk; and
- reduce the incidence and impact of communicable disease.

14.2 As regulator

The Department is the regulator of sewerage services and recycled water quality in Western Australia.

14.3 As auditor

The Department may audit the Licensee to determine whether the Licensee has complied with the obligations imposed by this Memorandum.

14.4 As adviser to the Licensee

The Department may provide advice to the Licensee on matters related to the supply and quality of sewerage services and recycled water.

14.5 As adviser to the public and resource

In consultation with the Licensee, the Department will provide prompt advice to the public, including media, with respect to health-related or scientific issues related to the quality of sewerage services and recycled water (noting that this does not preclude the Licensee from providing its own advice to the public, including media, with respect to water quality issues).

14.6 As notifier to health care providers

The Department may notify health care providers of issues pertaining to the quality of sewerage services and recycled water that may affect the public.

15.0 Review and Amendment

15.1 Expiry

The term of this Memorandum shall be five (5) years from the date of signing.

15.2 Review and renewal of Memorandum

The Chief Executive Officer shall ensure that this Memorandum is reviewed and renewed not less than once every five years and that any such review commences at least six months prior to the expiry of the term set under clause 15.1 of this Memorandum.

15.3 Amendment of Memorandum

The Chief Executive Officers may amend this Memorandum at any time upon agreement, provided that any amendment is consistent with the protection of public health in relation to the supply of sewerage services and recycled water.

15.4 Amendment of Binding Protocols upon agreement

The Responsible Officers may amend the Binding Protocols at any time upon agreement, provided the objective of the amendment is consistent with the protection of public health in relation to the supply of sewerage services and recycled water.

16.0 Completion of Memorandum

16.1 Memorandum is legally binding

This Memorandum is executed pursuant to the Licensee's Operating Licence and is legally binding between the Department and Licensee.

16.2 Provision of complete copy of Memorandum to the Authority

The Licensee shall provide a complete copy of this Memorandum to the Authority within one month of entering into the Memorandum.

16.3 Publication of Memorandum by Licensee

The Licensee shall publish this Memorandum and its Schedules on its web site within one month of entering into the Memorandum. For the avoidance of doubt, this refers to the Memorandum text and Schedules, but not the Binding

Protocols or any sewerage services and recycled water quality risk management plans or protocols.

17.0 Dispute Resolution

17.1 Parties may provide written notice

Either party may elect to have any dispute raised in respect to this agreement resolved by providing written notice. Disputes arising during the performance of this agreement will be resolved, wherever possible, at the level where the dispute initially arises and without the need for such notice.

17.2 Parties may refer dispute to their Chief Executive Officer

Where a dispute between the parties cannot be resolved by the Responsible Officers, then either party may refer the dispute to their respective Chief Executive Officer for resolution.

18.0 Endorsements

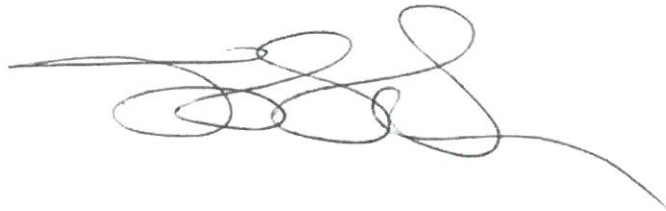
Signed



**DR ANDREW ROBERTSON
CHIEF HEALTH OFFICER
DEPARTMENT OF HEALTH**

Date: ^{FEBRUARY} 23 JANUARY 2021

Signed



**MR JOHN WALKER
CHIEF EXECUTIVE OFFICER
CITY OF KALGORLIE BOULDER**

Date: 14 JANUARY 2021

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Schedules

Schedule 1 – Sewerage Services and Recycled Water Quality Requirements

Framework for Management of Sewerage Services and Recycled Water Quality

Sewerage services and recycled water supply must implement the “Framework for Management of Sewerage Services and Recycled Water Quality” as set out in the Guidelines.

Schedule 2 – Variations

The following Schedule lists variations that have been granted in accordance with clause 4.3 and clause 4.7 of this Memorandum.

LOCALITY	NATURE OF VARIATION	TIME PERIOD

(The above Schedule is blank)

Schedule 3 – Exemptions

The following Schedule lists exemptions that have been granted in accordance with clause 4.5 and clause 4.7 of this Memorandum.

LOCALITY	NATURE OF EXEMPTION	TIME PERIOD

(The above Schedule is blank)

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