

POLICY: CS-CS-005

HOME AND COMMUNITY CARE PROGRAM

WESTERN AUSTRALIA

PURPOSE

This Policy provides guidelines which outline the direction, priorities and the requirements for compliance of the HACC Program to staff delivering HACC services.

DEFINITIONS

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| WA | Western Australia |
| EGCC | Eastern Goldfields Community Centre |
| HACC | Heath and Community Care |
| Clients | Recipients of HACC delivered Service and Support |
| CCCS | Community Care Common Standards |
| WAAF | Western Australia Assessment Framework |

STATEMENT

Provision of HACC services as per the WA HACC Program by EGCC staff will be undertaken in compliance with the following:

- Principles for Service Provision
- Western Australia Assessment Framework
- Carers Recognition Act 2004
- Western Australian Carers Charter
- Community Care Common Standards

Each EGCC Procedure related to the provision of HACC service delivery, references the related HACC document and/or Community Care Common Standard.

Overarching Policies and Procedures relating to generic areas of EGCC management relevant to their provision of HACC service delivery, such as Record Keeping and Human Resources, are governed by the City of Kalgoorlie-Boulder's Policies and Departmental Procedures.

RELEVANT DOCUMENTS

Annual Letter of Variation to Service Agreement for the Provision of Home and Community Care Program Services

- WA HACC Manual – January 2013
- National Program Guidelines
- WA Assessment Framework (and associated documents)
- Community Care Common Standards
- Carers Recognition Act 2004
- The Western Australian Carers Charter

For all HACC Policy, Procedure and other published documents intended to guide and direct HACC Service Providers in WA, see http://ww2.health.wa.gov.au/Articles/F_I/HACC-Home-and-Community-Care-Program

City of Kalgoorlie-Boulder Policy Manual, see <http://intranet.kalbould.wa.gov.au/>